



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Journey JavaScript SDK

dom - ready

7/27/2025

---

## Contents

- 1 dom - ready

---

Learn how to specify a function handler to run when the DOM has loaded fully.

### Important

This article only applies to customers using web chat. If you are a Genesys Cloud CX customer, we encourage you to use the new web messaging feature to replace web chat.

## dom - ready

The `ready` method of the `dom` module allows you to specify a function handler to run when the DOM has loaded fully. A webpage cannot be altered safely until the document is ready, Journey SDK starts executing regardless of the DOM readiness, and may even fire events before that. Place any code reacting to these events that need to modify the DOM inside the `ready` handler.

```
ac('dom', 'ready', function () {  
  // safely modify the DOM here  
});
```